11th annual forum for volunteer administrators

CONFERENCE 2016
Perfecting the Volunteer Pipeline

November 3, 2016
Educational Service Center of Cuyahoga County
6393 Oak Tree Blvd., Independence, Ohio 44131

thank you conference sponsors:
Hospice of the Western Reserve
Cuyahoga County Board of Developmental Disabilities
Boys & Girls Club of Cleveland
Lakeland Community College
Cleveland Metroparks
Greater Cleveland Volunteers
Great Lakes Brewing Co.
Becky Carlino-Madigan

conference partners:
PS Awards
Volgistics
University Hospitals
ZMYK Brand Resource

Providing mutual support, continuing dialogue and professional development opportunities for those involved in the leadership and management of volunteers.
About the Conference:
From initial recruitment to getting volunteers to the next level as a leader or donor for your organization, the 11th Annual FVA Conference: *Perfecting the Volunteer Pipeline*, will explore key volunteer engagement opportunities. Learn and be inspired with an interactive day featuring workshops by regional experts in volunteer administration, a networking luncheon and post-conference Happy Hour.

Register:
- **Attend the Conference**
  - 2016 FVA Individual/Organizational Member $80
  - 2016 FVA Associate Member (retired or student) $50
  - Non-member $100
- **Become a 2017 FVA Member & Attend**
  - $120 - Individual membership ($40) + $80 conference fee
  - $170 - Organizational membership ($90) + $80 conference fee (per person up to 3 people)
  - $70 - Associate membership ($20) + $50 conference fee
- Any dietary needs:  □ Vegetarian  □ Gluten-free

Online Registration:
- By check or credit card, visit www.fvaohio.org.
- Please register by October 27
- No refunds

Register by Mail:
- Detach and return this form with check payable to FVA to: FVA, ATTN: Conference, P.O. Box 1878, Cleveland, Ohio 44106
- Name: ___________________________ 
- Organization: ________________________
- Title: ______________________________
- Address: __________________________
- Phone: ____________________________
- Email: ____________________________
- Credit Card:  □ Mastercard  □ Visa
- Credit card number__________________
- Exp date_________________________
- 3-digit security code________________
- Signature________________________

For additional information:
- conference@fvaohio.org - or - Sarah Griffin: 216.635.0448

Agenda:
- **8:30am - Registration & Breakfast**
- **9:00am - Welcome & Opening Remarks**
- **9:15am - Recruiting Volunteers**
  - Panelists: Patsy Brodie, University Hospitals, Larkesha Burns, Youth Opportunities Unlimited, and Madeline Rife, College Now Greater Cleveland
  - Moderated by Jeannie Citerman-Kraeger, Cleveland/Guyahoga Workforce Development Board. Our panelists will share their experiences and best practices they’ve learned.
- **10:45am - On-boarding & Training**
  - Presented by Heather Englander, BVU: The Center for Nonprofit Excellence
  - This session will discuss how to effectively on-board and train volunteers. After an overview, we’ll discuss the pros and cons of different strategies and techniques.
- **11:45am - Networking Luncheon**
  - Presentation of the Volunteer Administrator of the Year Award, Sponsored by PS Awards
- **1:00pm - Positive Staff/Volunteer Relationships**
  - Presented by Lisa Meranti, Cleveland Metroparks, and Sara Curtis, People to People Ministries
  - This session will discuss how to build effective staff/volunteer relationships through genuine connections, mitigation of conflict, and empowerment of staff who oversee volunteers.
- **1:45pm - Show Them The Love**
  - Presented by Robin Koonce, Boys & Girls Clubs of Cleveland, and Katie Mang, Alzheimer’s Association Cleveland Chapter
  - Presenters will talk about how get volunteers to take that next step – whether it’s becoming a donor, joining the board or committee, or using their network to help raise funds.
- **4:15pm - Closing Remarks**
- **4:30pm After Conference Happy Hour**
  - Join us for Happy Hour at Impulse Lounge, Holiday Inn Independence. Continue networking and enjoy complimentary appetizers; cash bar. Event is free to attendees.